



Programs & Policies 2008

MaxView Corporation offers helpdesk support, software updates and other services to Registered Users of MaxView licensed products. Take a moment and review the particulars of our Subscription and Support programs. Please ensure that the software you are using is the most current version available from our web site. For most product levels, subscription and support purchases are available directly through the MaxView Registration Dialog box of your installed copy. For questions or more information on these services, please call (425) 423-0777.

The MaxView Annual Subscription Plans are designed to ensure that users of MaxView products continue to enjoy the maximum benefits from their software investment. Because the annual agreement is paid up front for a one-year or three-year term, it enables users to budget their costs in advance. If you rely on MaxView products in your day-to-day business, the MaxView Annual Subscription Plan is your best solution to ensure you are always on the latest release and guarantees fast, responsive, accurate technical support.

Annual Subscription Plans for MaxView Licenses

Note that charges for prepaid - Subscription Plans as listed below are for Single Workstation Licenses and apply to all copies of each specific software license that you purchase. One year or Three year Subscription Plans are available and include Gold Support with all minor and major release updates.

Product	Subscription Plan 1-YR and 3-YR (per user)
MaxWebAuthor™	\$3500 1-YR \$8000 3-YR
Secure MaxAuthor™	\$2100 1-YR \$5700 3-YR
Secure MaxMarkUp™	\$ 450 1-YR \$1195 3-YR
Secure MaxTakeOff™	\$ 350 1-YR \$880 3-YR
Secure MaxReader™	\$ 185 1-YR \$430 3-YR

The charges for prepaid Annual Subscription Plans as listed below are for supported Concurrent User Licenses on a single authorized server basis and apply to all copies of each specific software license that you have purchased.

Product	Subscription Plan (per Concurrent User on a Server) 1-YR and 3-YR
MaxWebAuthor™	\$4500 1-YR \$12000 3-YR
Secure MaxAuthor™	\$2500 1-YR \$6800 3-YR
Secure MaxMarkUp™	\$ 550 1-YR \$1490 3-YR
Secure MaxTakeOff™	\$ 420 1-YRt \$1100 3-YR

Annual Gold Support Plans for Perpetual License Purchases prior to February 2008

Charges for prepaid Gold annual support as listed below are for Single Workstation Licenses and apply to all copies of each specific software license that you have purchased prior to February 2008. You can only renew Support online PRIOR to the expiration date of your support. Gold Support is recommended as it includes major release updates.

Product	Annual Standard or Annual Gold Support (per workstation)
MaxWebAuthor™	\$1075 Std \$1600 Gold
Secure MaxAuthor™	\$ 750 Std \$1100 Gold



MaxAuthor™	\$ 750 Std	\$ 1100 Gold
Secure MaxMarkUp™	\$ 125 Std	\$ 250 Gold
Secure MaxTakeOff™	\$ 95 Std	\$ 190 Gold
Secure MaxReader™	\$ 95 Std	\$ 25 Gold

The charges for prepaid annual support as listed below are for supported Concurrent User Licenses on a single authorized server basis and apply to all copies of each specific software license that you have purchased. **Contract your sales representative to renew Server based licenses.**

Product	Annual Standard or Annual Gold Support (per Concurrent User on a Server)
MaxWebAuthor™	\$1600 concurrent \$2300 Gold
Secure MaxAuthor™	\$990 concurrent \$1485 Gold
Secure MaxMarkUp™	\$190 concurrent \$290 Gold
Secure MaxTakeOff™	\$125 concurrent \$220 Gold

MaxCapture™

A workstation or a site license for MaxCapture can be purchased from your MaxView Sales Representative. The license purchase includes the first year of Gold Support.

Single Workstation License \$390.00 each - Gold Annual Support \$125.00
 Site License Purchase \$1725.00 - Gold Annual Support \$400.00

Optional Per Incident Help Desk Support

For purchased copies of MaxView prior to Release 5.0 with expired support, Users may refer to the Tech Notes and Frequently Asked Questions (FAQ) section of our web site or they can purchase support on a per incident basis. After verifying that the caller has an authorized copy of a MaxView product, the help desk technician will request a credit card number. VISA, MasterCard or American Express is accepted. The caller will receive a Help Desk Tracking Number and the credit card will be charged on a per incident basis.

Product	Per Incident Support (per user)
MaxWebAuthor™	\$195.00
Secure MaxAuthor™	\$195.00
MaxAuthor™	\$195.00
MaxCapture™	\$65
Secure MaxMarkUp™	\$65
Secure MaxTakeOff™	\$65
Secure MaxReader™	\$65
MaxReader™	\$65

All prices are in U.S. dollars and are subject to change without notice.